

# Rental Return - 50% Refund Policy

**Prepared For**

**Created By**

Client Services

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## Rental Return - 50% Refund Policy

### Terms & Conditions

MagnaWave offers a 50% refund of the machine Rental Fee (does NOT include shipping fees), if the machine is returned in good, clean working condition. The machine will need to be scanned by UPS within 7 days of the rental end date. A prepaid return label was provided in the original shipment located with the packing slip. A confirmation email will need to be sent to your Product Specialist with the Proof of Shipment receipt once dropped off. Should the machine be returned and requires anything more than sanitizing (blow out, deep clean, etc.), is damaged/in need of repair, or missing any parts or accessories, this refund will no longer apply. If the machine is returned on good condition and only requires sanitizing with all accessories included, your 50% refund will be processed within 1-2 business days. If you qualify for the refund, you will receive a confirmation email once we have initiated the partial refund and can expect to see that amount back in your account within 5-7 business days.

Signature: \_\_\_\_\_

Signed by:

\_\_\_\_\_

\_\_\_\_\_

Date